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COLORADO COLLEGE

Thursday, April 9, 2020

Dear CC Students,

Thank you for your patience as we work through the many ramifications of an academic year changed so quickly and extensively by the Coronavirus (COVID-19) pandemic. This is a difficult time for all of us as we respond to unprecedented challenges. I hope you and your families are safe and healthy.

We previously announced we would be processing a pro-rated refund of room and board charges for the Spring Semester to students who are no longer living and dining on campus for Blocks 7 and 8. After several weeks of work, we are prepared to start processing the refunds. Any unpaid balances will be deducted from the refund amounts described below.

For students who pay the full cost of their room and board, the refunds will be structured as follows:

- Campus housing and full meal plan: \$2,500
- Campus housing and apartment (or no) meal plan: \$2,000
- Off-campus housing and full meal plan: \$1,000
- Off-campus housing and apartment meal plan: \$200

Students who pay a portion of the comprehensive fee (and, therefore, their room and board) will receive an amount equal to the percentage they pay. For example, if the student pays 75% of the direct costs, the student will receive a refund equal to 75% of the amount listed above.

Pell-eligible students who were required to leave campus due to the pandemic and were enrolled in the full meal plan will receive \$1,000 for board for Blocks 7 and 8.

For these Pell-eligible students and for students who are graduating in May and are eligible for a refund, a check will be issued in the student's name and sent to the home address in the student account record. Checks will be mailed on Thursday, April 16.

For other students, credits will be posted to their accounts and will be applied to their 2020-21 bills for the cost of attendance. If a continuing student prefers a refund, they should complete and submit this form, which should automatically save as a pdf:

<https://www.coloradocollege.edu/covid19refund>. (If you are not prompted to save to a location, please check your device's Downloads folder.) A check will be issued in the same manner as described above. Alternative arrangements (payee, address) may be made by using the same form. Phone verification of student-identifying information will then be required before processing.

If you have questions, please email studentaccounts@coloradocollege.edu.

On behalf of the entire college, I thank you for your patience as we handle the details of processing these refunds. We wish you well in these uncertain times.

Sincerely,



Robert Moore

Senior Vice President, Finance and Administration



Our mailing address is:

Colorado College
14 Cache La Poudre St.
Colorado Springs, CO 80903

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